

Supplementary Budget – Briefing Note

2022 Budget

Cityview Integration Connector

Briefing Note required for:

- items +/- \$50,000 or more
- changes in FTE
- Council Priority requests

Dept	Division	Item	Base Supp	Amount	FTE Impact
FBITT	ITT	Cityview Integration Connector	B	\$10,000	

Background:

Additional middleware integration connectors required for CityView and Ontario One Call. These connectors are high priority, they will be used to maintain mandatory processes for 911 Address Management and Utility Locates.

Connectors eliminate duplicate data entry, significantly reducing staff effort and improving accuracy. They provide a secured connection for Municipal data.

Comment:

Middleware integration connectors have been successfully implemented for CRM, JDE, and GIS in 2021.

