

Supplementary Budget – Briefing Note

2022 Budget

Riverview Gardens Technology Strategic Plan

Briefing Note required for:

- items +/- \$50,000 or more
- changes in FTE
- Council Priority requests

Dept	Division	Item	Base Supp	Amount	FTE Impact
CHS	Senior Services	Riverview Gardens Technology Strategic Plan	S	\$100,000	
CHS	Senior Services	Funded from Senior Services Operational Reserve – 17306	S	(\$100,000)	
		Total:		\$0	

Background:

Riverview Gardens relies on people, processes and technology to help efficiently and effectively support care for residents. Digital carts for resident care, nurse call system, automated scheduling and integrated incident response systems are actively used by the Riverview Gardens team. With ongoing staffing shortages, exacerbated by the COVID-19 pandemic, Riverview Gardens is looking for opportunities to optimize resources while prioritizing exceptional resident care.

In addition, the residents who live at Riverview Gardens have technology requirements. These technology requirements, at times, integrate with the care provided, however some technology requirements such as personal phones, televisions, wireless internet and *internet of things* devices are specifically for individual residents. The infrastructure to support these private technology needs are part of the core services provided by Riverview Gardens and would be reviewed as part of the Riverview Gardens Technology Strategic Plan.

The intent of the Riverview Gardens Technology Strategic Plan is to increase efficiency, build consensus about future directions that leverage technology, and provide a focus for prioritizing infrastructure and system investments that benefit residents. This Strategic Plan will describe the key characteristics of the technology platforms and services needed at Riverview Gardens as well as the investment required to implement and sustain these platforms and services.

